

In the event of a fire

Low rise buildings

If the fire is in your flat:



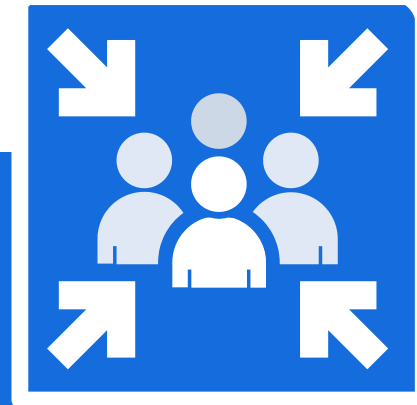
Try to put out the fire **only if safe to do so**. If the fire is bigger than a waste paper bin, or smoke is making you cough, leave immediately, closing doors behind you.



Get to a telephone and call the Fire Brigade by dialling **999**.



Get down to the ground floor using the stairs.



Leave the block and move away at least 30 metres, keeping clear of roads and entrances. Meet the Fire Officer when he arrives and brief him where the fire is, that you can account for all the occupants of your flat and any other information you may have (such as the presence of gas bottles, disabled neighbours, etc.).



Call Solihull Community Housing on 0121 717 1515 who will assist once the fire is dealt with.

If the fire is in another flat:



Stay where you are. Close windows and doors to prevent smoke from entering your flat. If in a communal area, get out by using the stairs.



Call the Fire Brigade by dialling **999**.



If smoke enters your flat in quantities that make you cough, get everyone in your flat out and down the stairs.



If the Fire Brigade tell you to leave your flat, do so immediately and follow all their instructions.



If there is smoke or other damage to your flat, call Solihull Community Housing on 0121 717 1515 who will assist wherever possible.



Solihull
Community Housing
Shaping our neighbourhoods